# Evaluation @ EMNLP 2020 (Part 2)

Presenter: Wang Chen

# Outline

- Evaluating the Factual Consistency of Abstractive Text Summarization
- GRADE- Automatic Graph-Enhanced Coherence Metric for Evaluating Open-Domain Dialogue Systems
- UNION-An Unreferenced Metric for Evaluating Open-ended Story Generation

#### **Evaluating the Factual Consistency of Abstractive Text Summarization**

#### Wojciech Kryściński, Bryan McCann, Caiming Xiong, Richard Socher Salesforce Research {kryscinski, bmccann, cxiong, rsocher}@salesforce.com

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# FactCC — Introduction

#### Source article fragments

(CNN) The mother of a quadriplegic man who police say was left in the woods for days cannot be extradited to face charges in Philadelphia until she completes an unspecified "treat- ment," Maryland police said Monday. The Montgomery County (Maryland) Department of Police took Nyia Parler,	(CNN) The classic video game "Space Invaders" was devel- oped in Japan back in the late 1970's – and now their real-life counterparts are the topic of an earnest political discussion in Japan's corridors of power. Luckily, Japanese can sleep soundly in their beds tonight as the government's top mili-
41, into custody Sunday ()	tary official earnestly revealed that ()

#### Model generated claims/sentences

Quadriplegic man Nyia Parler, 41, left in woods for days can	Video game "Space Invaders" was developed in Japan back
not be extradited.	in 1970.

Table 1: Examples of factually incorrect claims output by summarization models. Green text highlights the support in the source documents for the generated claims, red text highlights the errors made by summarization models.

# FactCC — Related Work

- Natural language inference (NLI)
  - focuses on classifying logical entailment between short, single sentence pairs
  - but **verifying factual consistency** can require incorporating the entire context of the source document
- Fact checking
  - focuses on verifying facts against the whole of available knowledge
  - whereas factual consistency checking focuses on adherence of facts to information provided by a source document without guarantee that the information is true

- Building the training dataset which contains factually consistent or inconsistent document-sentence pairs (key contribution)
- Building the development and test datasets
- Training a BERT-based binary classifier

• Building the training dataset which contains factually consistent or inconsistent document-sentence pairs (key contribution)

	Transformation	Original sentence	Transformed sentence
Consistent Pairs	Paraphrasing	Sheriff Lee Baca has now decided to recall some 200 badges his department has handed out to local politicians just two weeks after the picture was released by the U.S. attorney's office in support of bribery charges against three city officials.	Two weeks after the US Attorney's Office issued photos to support bribery allegations against three municipal officials, Lee Baca has now decided to recall about 200 badges issued by his department to local politicians.
	Sentence negation	Snow was predicted later in the weekend for At- lanta and areas even further south.	Snow wasn't predicted later in the weekend for At- lanta and areas even further south.
	Pronoun swap	It comes after his estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.	It comes after your estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.
Inconsistent –	Entity swap	Charlton coach Guy Luzon had said on Monday: 'Alou Diarra is training with us.'	Charlton coach Bordeaux had said on Monday: 'Alou Diarra is training with us.'
Pairs	Number swap	He says he wants to pay off the \$12.6million lien so he can sell the house and be done with it, according to the Orlando Sentinel.	He says he wants to pay off the \$3.45million lien so he can sell the house and be done done with it, according to the Orlando Sentinel.
	Noise injection	Snow was predicted later in the weekend for At- lanta and areas even further south.	Snow was was predicted later in the weekend for Atlanta and areas even further south.

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	Sentence negation	Snow was predicted later in the weekend for At- lanta and areas even further south.	Snow wasn't predicted later in the weekend for At- lanta and areas even further south.		
	Pronoun swap	It comes after his estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.	It comes after your estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.		
Inconsistent -			Charlton coach Bordeaux had said on Monday: 'Alou Diarra is training with us.'		
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Ç I		Snow wasn't predicted later in the weekend for At- lanta and areas even further south.	Randomly choose a verb: Negation->Non-negation Non-negation->Negation	
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Sentence negation Sno		Snow was predicted later in the weekend for At- lanta and areas even further south.Snow wasn't predicted later in the weekend for At- lanta and areas even further south.		A <b>randomly</b> chosen pronoun was <b>swapped</b>	
	Pronoun swap	It comes after his estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.	It comes after your estranged wife Mona Dotcom filed a \$20 million legal claim for cash and assets.	and assets.from the same pronounn Monday:group to ensure syntactic correctness,	
iconsistent –	Entity swap	Charlton coach Guy Luzon had said on Monday: 'Alou Diarra is training with us.'	Charlton coach Bordeaux had said on Monday: 'Alou Diarra is training with us.'		
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consistent -	Entity swap	Charlton coach Guy Luzon had said on Monday: 'Alou Diarra is training with us.'	Charlton coach Bordeaux had said on Monday: 'Alou Diarra is training with us.'	An entity is randomly replaced with an entity within the same group,
nirs N	Number swap	He says he wants to pay off the \$12.6million lien so he can sell the house and be done with it, according to the Orlando Sentinel.	He says he wants to pay off the \$3.45million lien so he can sell the house and be done done with it, according to the Orlando Sentinel.	Name entity->Name entity Dates->Number values
	Noise injection	Snow was predicted later in the weekend for At- lanta and areas even further south.	Snow was was predicted later in the weekend for Atlanta and areas even further south.	•

Сс Pa

Inco Pair

• Building the training dataset which contains factually consistent or inconsistent document-sentence pairs (key contribution)

		Transformation	ransformation Original sentence Transformed sentence	
Consistent Pairs	ent - 200 badges his department has handed out cal politicians just two weeks after the picture		Sheriff Lee Baca has now decided to recall some 200 badges his department has handed out to lo- cal politicians just two weeks after the picture was released by the U.S. attorney's office in support of bribery charges against three city officials.	Two weeks after the US Attorney's Office issued photos to support bribery allegations against three municipal officials, Lee Baca has now decided to recall about 200 badges issued by his department to local politicians.
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		Noise injection	Snow was predicted later in the weekend for At- lanta and areas even further south.	Snow was was predicted later in the weekend for Atlanta and areas even further south.

the token was randomly duplicated or removed from the sequence

• Building the training dataset which contains factually consistent or inconsistent documentsentence pairs (key contribution)

#### Require:

S - set of source documents  $T^+$  - set of semantically invariant transformations  $T^-$  - set of semantically variant transformations

```
function GENERATE_DATA(S, T^+, T^-)

\mathcal{D} \leftarrow \emptyset > set of generated data points

for doc in S do

doc_sents \leftarrow sentence_tokenizer(doc)

sent \leftarrow choose_random(doc_sents)

\mathcal{D} \leftarrow \mathcal{D} \cup \{(doc, sent, +)\}

for fn in T^+ do

new_sent \leftarrow fn(doc, sent)

\mathcal{D} \leftarrow \mathcal{D} \cup \{(doc, new\_sent, +)\}

end for

end for
```

```
for example in \mathcal{D} do

doc, sent, \_ \leftarrow example

for fn in \mathcal{T}^- do

new\_sent \leftarrow fn(doc, sent)

\mathcal{D} \leftarrow \mathcal{D} \cup \{(doc, new\_sent, -)\}

end for

return \mathcal{D}

end function
```

- Building the training dataset which contains factually consistent or inconsistent document-sentence pairs (key contribution)
  - using news articles from the CNN/DailyMail dataset as source documents. 1,003,355 training examples were created, out of which 50.2% were labeled as negative (INCONSISTENT) and the remaining 49.8% were labeled as positive (CONSISTENT).

### Building the development and test datasets

- manually annotated by the authors on the summaries output by state-of-the-art summarization models. Development: 931, Test: 503.
- Training a BERT-based binary classifier
  - FactCC: BERT + Binary Classifier
  - **FactCCX**: BERT + Binary Classifier + Extract Support Spans

• Classification Accuracy

Model	Accuracy ( <i>weighted</i> )	F1-score
BERT+MNLI	51.51	0.0882
BERT+FEVER	52.07	0.0857
FactCC (ours)	<b>74.15</b>	<b>0.5106</b>
FactCCX (ours)	72.88	0.5005

Table 3: Performance of models evaluated by means of weighted (class-balanced) accuracy and F1 score on the manually annotated test set.

#### • Oder Error Rate

Model	Incorrect	$\Delta$
Random	50.0%	
DA (Falke et al., 2019)	42.6%	-7.4
InferSent (Falke et al., 2019)	41.3%	-8.7
SSE (Falke et al., 2019)	37.3%	-12.7
BERT (Falke et al., 2019)	35.9%	-14.1
ESIM (Falke et al., 2019)	32.4%	-17.6
FactCC (ours)	30.0%	-20.0

P((document, positive sentence)) V ? P((document, negative sentence))

Table 5: Percentage of incorrectly ordered sentence pairs using different consistency prediction mnodels and crowdsourced human performance on the dataset.

#### • Quality of Extracted Spans by FactCCX

	Model Highlight Helpfulness			Model-Annotator Highlight Overlap	
Annotation subset	Helpful	Somewhat Helpful	Not Helpful	Accuracy	F1 score
		Article Highligh	ets		
Raw Data	79.21%	12.54%	8.25%	65.33%	0.6207
Golden Aligned	77.73%	12.66%	9.61%	74.87%	0.7161
Majority Aligned	81.11%	11.48%	7.41%	69.88%	0.6679
	Claim Highlights				
Raw Data	64.44%	16.89%	18.67%	65.66%	0.6650
Golden Aligned	67.28%	16.05%	16.67%	80.54%	0.8190
Majority Aligned	67.17%	16.67%	16.16%	69.48%	0.6992

Table 6: Quality of spans highlighted in the *article* and *claim* by the FactCCX model evaluated by human annotators. The left side shows whether the highlights were considered helpful for the task of factual consistency annotations. The right side shows the overlap between model generated and human annotated highlights. Different rows show how the scores change depending on how the collected annotations are filtered. *Raw Data* shows results without filtering, *Golden Aligned* only considers annotations where the human-assigned label agreed with the author-assigned label, *Majority Aligned* only considers annotations where the human-assigned label agreed with the majority-vote label from all annotators.

• Quality of Extracted Spans by FactCCX

	Task without model highlights	Task with model highlights
Average work time (sec)	224.89	178.34
Inter-annotator agreement $(\kappa)$	0.1571	0.2526

Table 7: Annotation speed and inter-annotator agreement measured for factual consistency checking with and without assisting, model generated highlights.

# FactCC — Conclusions

- A novel, weakly-supervised BERT-based model for verifying factual consistency in abstractive summary sentences
- Specialized modules that explain which portions of both the source document and generated summary are pertinent to the decision of the model
- Address one specific aspect of summarization evaluation

#### GRADE: Automatic Graph-Enhanced Coherence Metric for Evaluating Open-Domain Dialogue Systems

Lishan Huang<sup>1</sup>\*, Zheng Ye<sup>1</sup>\*, Jinghui Qin<sup>1</sup>, Liang Lin<sup>1,2</sup>, Xiaodan Liang<sup>1,2†</sup> <sup>1</sup> Sun Yat-Sen University, <sup>2</sup> Dark Matter AI Inc. {huanglsh6,yezh7,qinjingh}@mail2.sysu.edu.cn, linliang@ieee.org, xdliang328@gmail.com

# GRADE—Main Contributions

- Propose a Graph-enhanced Representation for Automatic Dialogue Evaluation (GRADE), which is the first attempt to introduce graph reasoning into dialogue evaluation.
- Construct and release a new large-scale human evaluation benchmark with 1200 context-response pairs

# GRADE—Motivation

Green/Red words are the topic keywords of the context/response, which can be aligned to the corresponding nodes in the commonsense graph.

 Existing SOTA metrics only model dialogue coherence at utterance level without explicitly considering the finegrained topic transition dynamics of dialogue flows



## GRADE—Model



## GRADE—Model



# GRADE—Dialogue Graph Construction



# GRADE—Dialogue Graph Construction



# GRADE—Dialogue Graph Construction



## GRADE—Model



# GRADE—Topic-level Graph Reasoning



where  $\mathbf{h}_{i}^{(0)} = \overline{\mathbf{h}}_{i}$ ,  $N_{i}$  is the neighboring nodes of  $t_{i}$ in the dialogue graph G,  $\alpha_{ij}$  is the attention coefficient,  $\rho$  is LeakyReLU.

## GRADE—Model



# GRADE—Training

• Training objective: margin ranking loss

$$\mathcal{L} = \frac{1}{N} \sum_{i=1}^{N} max(0, \bar{s}_i - s_i + m), \quad (12)$$
  
Sampled false response

# GRADE—Training

• Training objective: margin ranking loss

$$\mathcal{L} = \frac{1}{N} \sum_{i=1}^{N} \max(0, \bar{s}_i - s_i + m), \quad (12)$$
Sampled false response

- Negative sampling: select negative  $\bar{r}$  which is similar to ground-truth r
  - Lexical sampling: use Lucene to retrieve utterances that is related to r from the training dataset and select the middle one as  $\bar{r}$
  - Embedding-based sampling: randomly sample 1000 utterances -> compute the cosine similarity with r -> randomly select one from the top-5 utterances as  $\bar{r}$ .

#### • Datasets:

- Training: DailyDialog
- **Testing**: totally 1200 context-response pairs with human-annotated coherence score.
  - DailyDialog
    - 150 for Transformer-Ranker
    - 150 for Transformer-Generator
  - ConvAl2
    - 150 for Transformer-Ranker
    - 150 for Transformer-Generator
    - 150 for Bert-Ranker
    - 150 for DialoGPT
  - EmpatheticDialogues
    - 150 for Transformer-Ranker
    - 150 for Transformer-Generator



Figure 3: Score distributions of human judgements on the ConvAI2 dataset. Trans-Gen and Trans-Ranker refer to the Transformer-Generator and Transformer-Ranker dialogue models respectively.

Metric		Transformer-Ranker		Transformer-Generator		
		Pearson	Spearman	Pearson	Spearman	Average
		DailyDialog				
Statistic-based	BLEU	0.065 *	0.114 *	0.084 *	0.246	0.127
	ROUGE	0.163	0.169	0.138 *	0.126 *	0.149
	METEOR	0.079 *	0.036 *	0.115 *	0.016 *	0.062
	BERTScore	0.163	0.138 *	0.214	0.156	0.168
	ADEM	0.162	0.179	0.077 *	0.092 *	0.128
	BERT-RUBER	0.185	0.225	0.142 *	0.182	0.184
Learning-based	BLEURT	0.230	0.258	0.347	0.299	0.284
	GRADE	0.261	0.187	0.358	0.368	0.294
		ConvAI2				
Statistic-based	BLEU	0.161	0.240	0.130 *	0.013 *	0.136
	ROUGE	0.177	0.240	0.130 *	0.126 *	0.168
	METEOR	0.215	0.274	0.101 *	0.131 *	0.180
	BERTScore	0.310	0.344	0.266	0.241	0.290
Learning-based	ADEM	-0.015 *	-0.040 *	0.063 *	0.057 *	0.016
	BERT-RUBER	0.204	0.274	0.160	0.173	0.203
	BLEURT	0.259	0.229	0.195	0.200	0.221
	GRADE	0.535	0.558	0.606	0.617	0.579
		EmpatheticDialogues				
Statistic-based	BLEU	-0.073 *	0.081 *	-0.056 *	-0.089 *	-0.034
	ROUGE	0.170	0.143 *	-0.200	-0.202	-0.022
	METEOR	0.275	0.269	-0.126 *	-0.130 *	0.072
	BERTScore	0.184	0.181	-0.087 *	-0.115 *	0.041
	ADEM	0.001 *	-0.004 *	0.087 *	0.086 *	0.042
Learning-based	BERT-RUBER	0.021 *	-0.034 *	-0.128 *	-0.177	-0.080
	BLEURT	0.187	0.181	0.017 *	-0.031 *	0.090
	GRADE	0.375	0.338	0.257	0.223	0.298

Table 1: Correlations between automatic evaluation metrics and human judgements on three different datasets (DailyDialog, ConvAI2 and EmpatheticDialogues) and two dialogue models (Transformer-Ranker and Transformer-Generator). The star \* indicates results with p-value > 0.05, which are not statistically significant.

	Bert-	Ranker	DialoGPT		
	Pearson	Spearman	Pearson	Spearman	
ROUGE	0.157	0.121 *	0.084 *	0.098 *	
METEOR	0.070 *	0.088 *	0.020 *	0.029 *	
BERTScore	0.165	0.135 *	0.208	0.177	
BERT-RUBER	0.141 *	0.111 *	0.113 *	0.085 *	
BLEURT	0.133 *	0.071 *	0.273	0.275	
GRADE	0.502	0.425	0.487	0.485	

Table 2: Correlations between auto-metrics and human judgements on the ConvAI2 dataset and two dialogue models, Bert-Ranker and DialoGPT, respectively.

Matria	Transform	ner-Ranker	Transformer-Generator		Avenage
Metric	Pearson	Spearman	Pearson	Spearman	Average
Our GRADE $(N_1 = 10, N_2 = 10)$	<b>0.227</b> ±0.018	<b>0.162</b> ±0.015	<b>0.364</b> ±0.017	<b>0.372</b> ±0.018	<b>0.281</b> ±0.008
random sampling	<b>0.225</b> ±0.022	<b>0.153 *</b> ±0.016	<b>0.237</b> ±0.034	$0.245 \pm 0.028$	$0.215 \pm 0.023$
no graph branch	<b>0.211</b> ±0.028	<b>0.146 *</b> ± 0.020	0.324 ±0.034	0.336 ±0.029	0.254 ±0.024
no k-hop neighboring representations	<b>0.219</b> ±0.011	$\textbf{0.153} \star \pm 0.008$	$0.347 \pm 0.032$	$0.356 \pm 0.034$	0.269 ±0.019
no hop-attention weights	<b>0.227</b> ±0.013	<b>0.162</b> ±0.012	$\textbf{0.349} \pm 0.019$	$\textbf{0.352} \pm 0.015$	$0.273 \pm 0.007$
1-hop neighboring representations ( $N_1 = 10$ )	<b>0.211</b> ±0.022	0.150 * ±0.019	0.347 ±0.014	$0.352 \pm 0.017$	0.265 ±0.018
1-hop neighboring representations ( $N_1 = 20$ )	0.206 ±0.025	0.148 * ±0.015	$0.356 \pm 0.030$	0.358 ±0.032	0.267 ±0.025
2-hop neighboring representations ( $N_1 = 20, N_2 = 20$ )	<b>0.216</b> ±0.016	$\textbf{0.150} \star \pm 0.014$	$\textbf{0.360} \pm 0.019$	$\textbf{0.364} \pm 0.017$	$\textbf{0.273} \pm 0.015$

Table 3: Ablation results on the DailyDialog dataset, averaged across five random seeds, with standard deviations presented in gray color.  $N_1$  and  $N_2$  refer to the numbers of the 1<sup>st</sup> and 2<sup>nd</sup> hop neighboring nodes in ConceptNet, respectively. The symbol  $\star$  indicates that three or more than three correlation results over the five random seeds are not statistically significant, namely, p-value > 0.05.
### GRADE—Experiments

#### Context

#### Response

#### <u>Graph</u>

#### **Coherence Score**



Figure 5: Visualization results of our GRADE, compared with two baseline metrics, ROUGE and BERT-RUBER. Keywords of the contexts and the model responses  $R_{model}$  are highlighted in green and red respectively.  $R_{ref}$  is the reference response. For comparison, the auto-metric scores are normalized to the range of human scores, i.e., [1,5].

## GRADE—Conclusions

- First attempt to introduce **graph reasoning** into dialogue evaluation
- **SOTA** performance for dialogue coherence evaluation
- One limitation:
  - the inconsistency between the training objective (relative ranking) and the expected behavior (absolute scoring)

#### UNION: An Unreferenced Metric for Evaluating Open-ended Story Generation

Jian Guan, Minlie Huang\*

Department of Computer Science and Technology, Institute for Artificial Intelligence, State Key Lab of Intelligent Technology and Systems, Beijing National Research Center for Information Science and Technology, Tsinghua University, Beijing 100084, China

j-guan19@mails.tsinghua.edu.cn,aihuang@tsinghua.edu.cn

### UNION—Background

Leading Context Jack was at the bar.

#### **Reference By Human**

He noticed a phone on the floor. He was going to take it to lost and found. But it started ringing on the way. Jack answered it and returned it to the owner's friends.

Sample 1 (Reasonable, B=0.29, M=0.49, U=1.00) On the way out he noticed a phone on the floor. He asked around if anybody owned it. Eventually he gave it to the bartender. They put it into their lost and found box.

Sample 2 (Reasonable, B=0.14, M=0.27, U=1.00) He had a drinking problem. He kept having more beers. After a while he passed out. When he waked up, he was surprised to find that he lost over a hundred dollars.

Sample 3 (Unreasonable, B=0.20, M=0.35, U=0.00) He was going to get drunk and get drunk. The bartender told him it was already time to leave. Jack started drinking. Jack wound up returning but cops came on the way home.

#### B: BLEU

#### M: MoverScore

U: UNION, A **UN**referenced metric for evaluating **O**pene**N**ded story generation

### UNION—Model



Figure 1: Overview of the UNION metric. UNION is trained to distinguish the human-written stories from the negative samples constructed by four negative sampling techniques, as well as to reconstruct the original human-written stories.  $\boldsymbol{r}_n$ , reconstruction loss

 $\boldsymbol{s}_n$  is a human-written story or an auto-constructed negative sample

 $r_n$  is the corresponding original human-written story of  $s_n$ 

 $y_n \in \{0, 1\}$  indicates whether  $s_n$  is written by human

### UNION—Model



Figure 1: Overview of the UNION metric. UNION is trained to distinguish the human-written stories from the negative samples constructed by four negative sampling techniques, as well as to reconstruct the original human-written stories.

**Classification loss**  $v_{[\text{CLS}]}, v_{s_1}, \cdots, v_{s_p}, v_{[\text{SEP}]} = \text{BERT}(s_n), \quad (1)$  $\hat{y}_n = \operatorname{sigmoid}(\mathbf{W}_c \boldsymbol{v}_{[\text{CLS}]} + \mathbf{b}_c),$ (2) $\mathcal{L}_{n}^{C} = -y_{n} \log \hat{y}_{n} - (1 - y_{n}) \log (1 - \hat{y}_{n}). \quad (3)$ **Reconstruction** loss  $P(\hat{r}_i | \boldsymbol{s}_n) = \operatorname{softmax}(\mathbf{W}_r \boldsymbol{v}_{\boldsymbol{s}_i} + \mathbf{b}_r),$ (4) $\mathcal{L}_{n}^{R} = -\frac{1}{p} \sum_{i=1}^{p} \log P(\hat{r}_{i} = r_{i} | s_{n}), \quad (5)$ Total loss  $\mathcal{L} = \frac{1}{N} \sum_{n=1}^{N} (\mathcal{L}_{n}^{C} + \lambda \mathcal{L}_{n}^{R}),$ (6)



Figure 1: Overview of the UNION metric. UNION is trained to distinguish the human-written stories from the negative samples constructed by four negative sampling techniques, as well as to reconstruct the original human-written stories.



 Motivation is from empirical observations of major errors that make a story unreasonable

Туре	Repe	Cohe	Conf	Chao	Others
<b>Prop</b> (%)	44.1	56.2	67.5	50.4	12.9

Table 2: Error type **Prop**ortions of 381 unreasonable stories, including **Repe**ated plots/poor **Coherence/Conflicting logic/Chaotic scenes/Others**.



- Repetition:
  - N-gram (N=1,2,3,4) in a random sentence
  - or randomly select a sentence to repeat and remove the following sentence
- Substitution:
  - word-level: replace random 15% keywords in a story with their corresponding antonyms, otherwise with another random keyword sampled from all the keywords of the same partofspeech (POS), according to the mention frequency
  - *sentence-level*: randomly replace a sentence in a story with another one sampled from the rest of stories in the dataset

#### • Reordering:

- randomly reorder the sentences in a story to create negative stories with conflicting plot
- Negation Alteration:
  - adding or removing negation words using rules for different types of verbs



- Repetition:
  - N-gram (N=1,2,3,4) in a random sentence
  - or randomly select a sentence to repeat and remove the following sentence

#### • Substitution:

- **Step 1**: sample the number (n) of techniques from {1,2,3,4} with a distribution {50%, 20%, 20%, 10%}
- Step 2: sample a technique without replacement from {repetition, substitution, reordering, negation alteration} with a distribution {10%, 30%, 40%, 20%} until the total number of techniques (n) is reached
- **Step 3**: apply the sampled techniques on a human-written story to obtain a negative sample
- word-level: replace random 15%
  keywords in a story with their corresponding antonyms, otherwise with another random keyword sampled from all the keywords of the same part-of-speech (POS), according to the mention frequency
- *sentence-level*: randomly replace a sentence in a story with another one sampled from the rest of stories in the dataset

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#### UNION—Experiments: Datasets

Split	Metrics	ROC	WP	NS
	Perplexity		<b>272</b> (00)	×
Tuoin/	DisScore	88,344/ 4,908	272,600/	
Train/ Validate	RUBER <sub>u</sub> Union	4,908	15,620	1
	BLEURT	360 <sup>†</sup> /40 <sup>†</sup>	180 <sup>†</sup> /20 <sup>†</sup>	×
Test	All metrics	400 <sup>†</sup>	200†	N/A

Table 4: Data statistics. **RUBER**<sub>u</sub> is short for **RUBER**<sub>u</sub>-**BERT**. **NS** (Negative Sampling) means whether a metric requires negative samples for training/validation. <sup>†</sup> means the stories are generated by NLG models and manually annotated.

#### UNION—Experiments: Main Results

Metrics		ROC			WP		
		r	ρ	au	T	ρ	au
Referenced	BLEU	0.0299	0.0320	0.0231	0.1213	0.0941	0.0704
	MoverScore	0.1538*	0.1535*	0.1093*	0.1613	0.1450	0.1031
	RUBER <sub>r</sub> -BERT	0.0448	0.0517	0.0380	0.1502	0.1357	0.0986
Unreferenced	Perplexity	0.2464*	0.2295*	0.1650*	-0.0705	-0.0479	-0.0345
	RUBER <sub>u</sub> -BERT	0.1477*	0.1434*	0.1018*	0.1613	0.1605	0.1157
	DisScore	0.0406	0.0633	0.0456	0.0627	-0.0234	-0.0180
	UNION	<b>0.3687</b> *	<b>0.4599</b> *	<b>0.3386</b> *	<b>0.3663</b> *	<b>0.4493</b> *	<b>0.3293*</b>
	-Recon	0.3101*	0.4027*	0.2927*	0.3292*	0.3786*	0.2836*
Hybrid	RUBER-BERT	0.1412*	0.1395*	0.1015*	0.1676	0.1664	0.1194
	BLEURT	0.2310*	0.2353*	0.1679*	0.2229*	0.1602	0.1180

Table 5: Correlation with human judgments on ROC and WP datasets.  $r/\rho/\tau$  indicates the Pearson/Spearman/Kendall correlation, respectively. The best performance is highlighted in **bold**. The correlation scores marked with \* indicate the result significantly correlates with human judgments (p-value<0.01).

### UNION—Experiments: Dataset Drift Setting

Metrics	r	ρ	au			
Training: WP Test: ROC						
Perplexity RUBER <sub>u</sub> -BERT BLEURT UNION -Recon	-0.0015 -0.0099 0.1326* <b>0.1986</b> * 0.1704*	0.0149 -0.0162 0.1137* <b>0.2501</b> * 0.2158*	0.0101 -0.0110 0.0828* 0.1755* 0.1523*			
Training: ROC Test: WP						
Perplexity RUBER <sub>u</sub> -BERT BLEURT UNION -Recon	0.0366 0.1392 0.1560 <b>0.2872*</b> 0.2397*	0.0198 0.1276 0.1305 <b>0.2935*</b> 0.2712*	0.0150 0.0912 0.0941 <b>0.2142*</b> 0.1971*			

Table 6: Correlation results in the dataset drift setting where the metrics are trained on one dataset and then used for the other one.

## UNION—Experiments: Quality Drift Setting



Figure 2: Generalization over different biased test sets. Left: distribution of stories of different annotation scores in different test sets. Right: the Pearson correlation of different metrics with human judgments on different test sets, where UNION-Recon denotes UNION without the reconstruction task.

### UNION—Conclusions

- a learnable metric UNION for evaluating open-ended story generation to alleviate the one-to-many issue of referenced metrics
- SOTA performance and better generalization ability to data drift and quality drift